

AUBERGE

ON THE PARK™

TRIDEL®
BUILT FOR LIFE

ROWNTREE™
ENTERPRISES

YOUR CLOSING & MOVE-IN GUIDE

Everything you need to know about closing
and moving into your new Tridel home

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Planning Ahead

This Guide includes important information to help you prepare for your home's closing and as you move into your new home.

For everything you need to know about living in your new Tridel Home and Community, including warranty and service information, you can review [Your Home & Community Living Guide](#). You can also access the [New Home Action Planner](#) for a step-by-step checklist so you know what to expect throughout the various stages of your new home journey with us.

▶ Your Home's Closing - Interim Closing vs. Final Closing

On your occupancy date – when you take possession of your new home - you will either Interim Close or Final Close.

Interim Closing

Interim Closing occurs if your community has not yet become a registered Condominium Corporation. You will not receive the Title to your home and will be required to pay a monthly occupancy fee until Final Closing. This fee is calculated based on the projected realty taxes, maintenance fees and interest on the unpaid balance of your home.

At this time, you and/or your immediate family member may occupy the suite. If you wish to rent your home, you can do so through Del Condominium Rentals (www.delrentals.com). Renting, selling and advertising your home for sale can only be done once the community has Registered and after your Final Closing Date.



Final Closing

Typically, if Registration of your community occurs before your occupancy date, you will go to straight Final Closing and immediately take title of your new home. Final payments, such as mortgages, if applicable, and maintenance fees begin at Final Closing. During the closing process, your lawyer will confirm whether you are Interim Closing or Final Closing on your occupancy date.



[Click here](#) to learn more about Registration and Final Closing.

▶ Complete Your Registration Forms Before Your Occupancy Date

You will receive your Del Property Management registration forms via email after your PDI/Homeowner Orientation (HOO or Pre-delivery Inspection). These documents must be completed and submitted to Property Management on or before your occupancy or your move-in date to activate your community access devices, such as fobs and license plate recognition, if applicable.

As part of the registration forms, you will need to provide:

- Owner and resident profiles of all people living in your suite, identifying any special needs;
- License and vehicle information to register your vehicle to ensure seamless access to the resident parking garage, if applicable;
- Phone numbers for the community entry system to allow remote guest entry;
- Lease information, if applicable; and
- Pet profiles, if applicable.



Plan Your Move

If you are moving into your new home, you may want to schedule your moving arrangements a month to two months before to ensure you secure your preferred date and time. Moving arrangements may include booking the elevator and scheduling a professional moving company. We recommend that your professional movers conduct an on-site visit at your new community to ensure they have all the necessary equipment. You can contact your Property Management team to arrange a visit for your moving company.



We recommend moving in **AFTER** your occupancy date as lawyer and bank transactions are often only completed late afternoon.

Below are some recommendations to help you prepare for your move.

▶ Book Your Elevator

You will need to reserve the moving elevator for your move and any deliveries of large items in advance to ensure that the elevator can be placed on service for your convenience, with the appropriate protections for the interior finishes. Elevator time slots are 3 hours in length.

Before taking occupancy, you can book the moving elevator directly with your Property Management team. Please note that a damage deposit may be required to book.

As a reminder, we recommend you reserve the moving elevator early to ensure you secure the date and time that works best with your schedule.

A Note For Auberge on the Park Phase One and Two

The loading bay is on the second floor and accessed from the back of the building on the northeast side of Phase One. Movers will access the loading bay from Leslie Street.

Phase One has a dedicated moving elevator directly accessible from the loading bay.

Phase Two will access their dedicated moving corridor and elevator on the Ground Floor by taking the Shuttle Elevator from the loading bay on the second floor.

Your Concierge may assist you in navigating this area during your move.

▶ Arrange Your Insurance

As a homeowner, you will need to have Homeowner's Insurance, whether you occupy or lease your suite. Your lawyer may request your certificate of coverage one or two weeks before your occupancy date.



[Click here](#) for more information on insurance coverage and details of your community.

► Update Your Mail & Other Services

In preparation for your occupancy date and move, below are a few tips we recommend you do prior to your move:

- Update your mail delivery address through Canada Post.
- Consider forwarding your mail from your previous address to your new one for at least one year.
- Update your address with your financial institutions, credit card companies, and subscriptions.
- Update your address for your driver's license and health card through Service Ontario.
- Notify government services, such as Canada Revenue Agency, of your address change.



Your mailing address is:

Auberge On The Park Phase 1
30 Inn On The Park Drive, Suite #
North York, ON
M3C 0P7

Auberge On The Park Phase 2
20 Inn On The Park Drive, Suite #
North York, ON
M3C 0P8

Canada Post will typically begin service to a new community a few months following the first occupancies. Until then, mail will be routed to the nearest Canada Post Distribution Centre. You can pick up your mail with photo identification and proof of residency at the Distribution Centre.

► Secure, Automated Parcel Delivery

Tridel and Snailie have partnered to offer convenient courier access and secure package storage in your community where your packages are directly delivered to a smart locker in the parcel room. You will receive a delivery notification with instructions on how to retrieve your parcel. To use this feature, be sure to create a profile within the community app.

In some cases, if the parcel is too large to fit within with locker system, the Concierge can accept packages on your behalf. However, a waiver must be signed beforehand; this waiver can be found with your Del Property Management registration forms. Be sure to submit it along with all other completed Del Property Management forms. Please note that the Concierge cannot accept registered mail, oversized or heavy items, and packages cannot be left unattended in hallways or in the mailroom.



▶ Arrange Your Utilities - Electricity, Water, Heating & Air Conditioning

In your new Tridel home, your utilities are metered by Provident Energy Management. Each suite is individually metered, so you only pay for what you use and can control your costs. You should receive your first bill approximately two months after your interim closing occupancy date. Paperwork to transfer utility services from the builder to the homeowner is included as part of the Closing Package Documents received by your lawyer, ensuring no interruption in services for your home.

Before you move into your new Tridel home, contact your current utility provider(s) to give notice about your move and cancel your service.



For electricity, hot water, natural gas, heating, and cooling, contact Provident at 416.736.0630 or customerservice@pemi.com.

Electric Vehicle (EV) Parking

If you purchased an EV parking spot, it will be ready for use beginning on your occupancy date. You will have a second electrical meter reading on your bill related to your EV consumption. For more information, refer to your [Home and Community Guide, page 4](#).

▶ Arrange Your Internet, TV & Home Phone

As part of your monthly maintenance fees and through an exclusive arrangement with Rogers, we provide Ignite Internet Gigabit with download speeds of up to 1 Gbps and unlimited usage. Rogers also offers TV and home phone services.

Before moving in, you may contact Rogers directly to make arrangements. They require at least two weeks to activate your services. To make things easy, we have shared your contact information with Rogers so they can coordinate your service with you, but you can contact them earlier at 1.855.759.5856.

Remember to cancel your current services by notifying your existing providers.





On Your Occupancy Date

▶ Your Suite's Closing

To understand what happens on your occupancy date, it helps to know the steps involved:

- Our lawyers will do their due diligence to ensure all necessary items are in order before they can confirm the suite has closed and access to your home is provided.
- Your lawyer will courier the signed documents from the closing package and any additional cheques that were required to our lawyer.
- Once all the paperwork is complete, our lawyers will email the Customer Care team and let them know to release your keys. This can happen anytime between 9 am to 5 pm on your scheduled occupancy date, typically occurring late in the afternoon.

▶ Your Key Package

Once your suite has legally closed, your Key Package can be released. This package contains your community access devices, such as fobs, suite, locker, and other common area keys (as applicable) and can easily be picked up through your community's Concierge. If your community requires the use of fobs, you can request additional fobs from your Property Management office for a fee.

▶ Not Moving in Right Away?

All homes need regular care and maintenance. We understand that your plans may change, but we recommend that you don't leave your home alone. Leaving your home alone too long may have unexpected consequences as many finishes are susceptible to changing temperatures, especially during summer and winter. It is important that you leave your suite at an appropriate temperature and the main water shut-off during extended absences.

Extended absences without regular monitoring, as defined by many insurance policies, can be as little as a few days. If you are not planning to move into your new home soon, or you plan to be away from your new home for an extended time, we recommend that you continue to arrange regular visits to ensure everything runs smoothly in your home.

Moving Day

We look forward to welcoming you to your new home. To make your moving day as easy as possible, we have provided important information that you can also share with your professional moving company.

ELEVATOR BOOKINGS

Citylink

OR

Del Property Management

auberge.admin@delcondo.com

PHONE: 647.347.9980

MOVE-IN TIMES

Scheduled for 3 hours.

Please arrive on time.

Mon - Sun

12pm - 3pm / 3pm - 6pm / 6pm - 9pm

Sat - Sun, Holidays

9am - 12pm / 12pm - 3pm / 3pm - 6pm

/ 6pm - 9pm

MOVE-IN DIMENSIONS

Moving Door

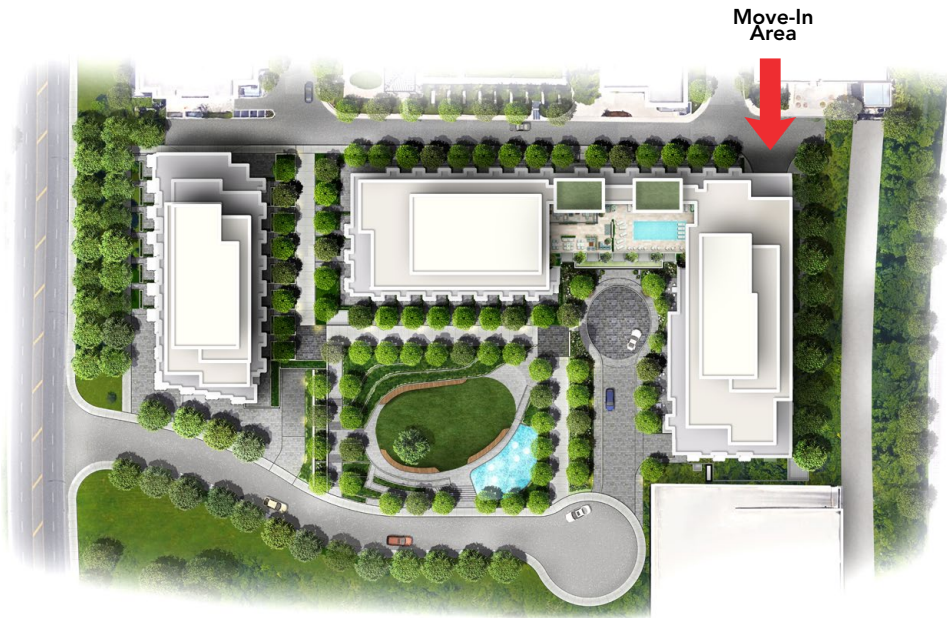
3'5" W x 7'0" D

Moving Cab

6'4" W x 4'5" D x 8'11" H

For oversized items, please contact Property Management before your scheduled move-in day to make other arrangements.

YOUR MOVE-IN AREA



- Auberge Phase 1: 30 Inn On The Park Drive, North York, ON M3C 0P7
- Auberge Phase 2: 20 Inn On The Park Drive, North York, ON M3C 0P8
- The loading bay is located on the northeast side of the property in Phase 1
- Phase 1 has a dedicated moving elevator from the loading bay
- Phase 2 has a shuttle elevator from the loading bay to a dedicated moving elevator located on the ground floor.





After You Have Moved In

Here are a few reminders you should know now that you have moved into your home. Refer to the [Your Home & Community Living Guide](#) for more information.

► Parking

Entry to the underground parking for both communities is accessed from the garage entrance in Phase One.

Garage Access via Citylink App

Access to the garage is made possible through the Citylink app. Make sure to have your Citylink app open as you approach the garage in your vehicle. The bluetooth beacon from the app will connect with the garage sensors granting access to the garage automatically.

Resident Parking

You may have purchased a parking spot with your suite or rented one from another homeowner. The spot assigned to you is the only spot you should be parking in. Anyone parking in the visitor parking without the permission of Property Management may be ticketed and towed at the owner's expense. Contact the Property Management team if you cannot park in your assigned space, so they can help make other arrangements.

Visitor Parking

Visitor parking spots are to be used by visitors to the community and guests of residents. These spots are available on a first-come, first-serve basis. Register your guest's vehicle with the Concierge/through the community app for license plate recognition. Your visitors will require a parking pass for overnight visitor parking or multiple days. In most cases, you will be issued a few parking passes each month that you can use to secure a spot for your visitors.

Anyone parking in the visitor parking without the permission of Property Management may be ticketed and towed at the owner's expense.

▶ TridelConnect™ by Citylink – Community App & Smart Home Technology

From digital entry with your phone to facial recognition, community access at Auberge on the Park is seamless with the Citylink smart-building operating system. TridelConnect™ by Citylink also offers:

- Contactless entry with universal digital key;
- Suite alarm and thermostat integration
- Amenity Booking
- Courier parcel scanning technology and delivery notifications;
- Community news and messages from Del Property Management;

TRIDELCONNECT™
CITYLINK

As a reminder, although you can reserve time to use the amenities through the app, you will need to complete the Del Property Management registration forms to gain access first.

You can download the app through the Google Play Store or the Apple App Store.

View the [Your Home & Community Living Guide](#) for more information on TridelConnect™ by Citylink.



▶ Disposal & Recycling

After you move in, you should properly dispose of your waste and moving boxes. It is everyone's responsibility to keep the community clean and safe.



Do not place large boxes in the chutes or on the floor of the Disposal & Recycling room as this creates blockages. For large items (e.g., large boxes, mattresses) or hazardous waste, please use the "Bulk Garbage Room".

- Phase One's bulk garbage room is located on the Ground floor across from the elevator lobby.
- Phase Two's bulk garbage room is located on the Second floor across from the Property Management's office.

Break down each box and flatten them before placing them in the proper bin.



[Click here](#) for more information about living in your new home and community, read Your Home and Community Living Guide.

Important Contacts

On-site Customer Care & Customer Connection Centre (C³)

Your Customer Care team is here to support you for any in-suite maintenance and warranty concerns or questions and can be reached during office hours.

EMAIL: Phase One - aubergecc@tridel.com | Phase Two - auberge2cc@tridel.com
or ask@tridel.com | PHONE: 416.661.9394

HOURS OF OPERATION: Monday to Friday 9:00am to 5:00pm

Del Property Management

Del Property Management is available for any concerns relating to common area spaces or community issues and can be reached during office hours.

EMAIL: auberge.apm@delcondo.com | PHONE: 647.347.9980

HOURS OF OPERATION: Monday, Wednesday to Friday 9:00am to 5:00pm and Tuesday 9:00am to 7:00pm

Concierge

Your Concierge provides access control and assistance for visitors and deliveries for both towers. They are your first contact in case of in-suite or common element emergencies.

EMAIL: auberge.concierge@delcondo.com | PHONE: 647.347.9805

Emergencies

Contact your on-site Customer Care or Del Property Management team if you require immediate assistance as a result of flooding, loss of power or heat. These are considered urgent matters.

Outside of regular office hours, you can contact our Customer Connection Centre (C³) at 416.661.9394 or Del Emergency Line 416.495.8866.



This is a general guide only and reflects programs and information in effect at the time of publication.

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