

Appliances Registration & Warranty Process

Your appliance warranty starts on your home's occupancy date. All major appliances from Whirlpool, including KitchenAid and JennAir, have an extended three-year manufacturer's warranty; all other brands have a two-year warranty.

Register With The Manufacturer

We strongly recommend registering your appliances with the vendor to expedite the scheduling of warranty service in the future.

Whirlpool Appliances can be registered online at whirlpool.registria.com/en-ca/pr_reg (your occupancy date will serve as your "Delivery Date").



For all other appliance brands, email concierge@appliancecanada.com, noting:

- Your contact information, address of your community and suite number.
- Your suite's occupancy date. This can be found on the Tarion sticker inside your electrical panel.
- The appliance type, brand name, model, and serial number.

Requesting Service for Your Appliances

To expedite repairs for your appliance, contact the appliance vendor directly to coordinate service, as they provide the warranty on appliances and have their own service technicians. If you have not registered your appliances yet, you will need to provide the information as noted above when booking service.

- For Whirlpool appliances, please contact Whirlpool at 1.800.807.6777 or visit www.whirlpool.ca/en_ca/schedule-repair.html for warranty service.
- For all other appliance brands, please contact concierge@appliancecanada.com.

When calling for service, indicate that it is for a new Tridel community. It is important to document your case number when requesting service.

What happens after you've reported your appliance concern?

The appliance warranty service provider will contact you within one business day to schedule warranty repairs. If you do not receive communication from the service provider within a reasonable time or the appliance is not being serviced effectively, please contact us with your case number and the service details.

